

Moraine Valley Student Massage Clinic Policies – 2026/2027

The student clinic at MVCC is designed with the dual purpose of benefiting your overall health and well-being and advancing the clinical skills of the student interns. Your feedback is essential and we rely on your feedback to contribute to the professional development of the student interns. For those who visit regularly, we realize you may be asked the same questions many times. We ask that you be sensitive to the fact that Interns are required to ask these questions to fulfill the requirements of the program. Student interns will communicate with you throughout your session as deemed appropriate for learning purposes and to comfort.

Thank you for your support!!

- Clients and Therapists are **assigned randomly**, you may not request a specific therapist or gender. If you need to work with a massage therapist of a particular gender we recommend you seek out a professional Massage Therapist in the community.
- Therapists perform Swedish style massage, **not deep tissue**. Clients will undress leaving underwear on, interns follow appropriate draping laws and only undrape the area being massaged. (underwear/shorts left on, bra/sports bra removed).
- You must arrive 15 minutes ahead of your appointment to fill out paperwork. If you are late, your appointment time will be shortened to keep our schedule with the full fee due.
- We accept **Cash or Check only**, payable to MVCC (\$30), Students with ID (\$20). Payment will be collected upon check in.
- Clients **MUST** be 18 years of age.
- **Only 1 appointment may be booked at a time** and each client must book their own appointment. (One 50 minute massage per visit)
- Your appointment time includes: 50 minute hands on massage, 5 minutes for intake, 5 minutes to redress.
- Clinic Coordinator may be called in to your session by the student intern.
- Physician permission may be required for any medical conditions as determined by coordinator.
- If you have ANY ALLERGIES, please discuss this with us.
- Students cannot perform massage therapy on pregnant women in the student clinic.
- If you fail to cancel your appointment and do not show up, you may not rebook.
- We have the right to refuse any client for medical conditions, who do not abide by our policies above or for inappropriate behavior.

Please sign/date, a copy will be placed in your file _____